



HEALTH CARE PARTNER FACT SHEET



A Comfortable Retirement Lifestyle in the Intimate Surroundings of an English Manor accompanied by
Exceptional People and Quality Care

Your Management Team



From left, Dawn Keating (Activity Dir.),
Tammy Engelage (Diet. Mgr), David Ing
(Managing Director), Lisa
Hipgrave (Asst. Dir), Shiela Cortijos, RPN,
Director of Care

Majority of our management team has been working together for over 13 years unique in the health care industry. Our experience and knowledge combined with our community partners results in our ability to provide unparalleled T.L.C..

We have experience with Diabetes, MS, Parkinson's, Various levels of Dementia, Alzheimers, Ostomys, Incontinence, Catheters, Swallowing issues, Bed Ridden Clients, Amputees, Tube Feeding, Pain Pumps, Toileting, Bed Care and much more.

Norfolk Manor is ideally geared to those who want to maintain an **Active Lifestyle**. Our downtown location enables our residents to remain connected to their community with easy access to shopping, art, entertainment and public transport. Our English style Manor offers cosy comfort combined with excellent meals, a busy social calendar and a variety of care options.

*Once someone makes Norfolk Manor their home,
it can be their home for life.*

Norfolk Manor offers **Assisted/Supportive** services to make the living easy and enables our clients to **AGE In PLACE**. As and when more supports are required then we have **options**:

- **Respite Care**
- **Assisted/Supportive Living**
- **Memory Support**
- **Palliative Care**
- **Companionship**
- **Private Duty Care**

***“Norfolk Manor is as close to your own home
as you can get and still get the Care you need”***

Bob Dunn

Norfolk Manor has been servicing the needs of the seniors of Guelph and Wellington for over 30 years. We have a wide range of experience in determining and meeting the individual medical, nutritional, social and emotional needs of our clients and as this is a FAMILY HOME we take everything we do personally.

***Our Family Caring for Yours
for Over 40 Years*** Est 1980

Norfolk Manor
LIVE THE LIFE YOU CHOOSE™





IN HOUSE SERVICES

CUISINE – All the comforts of Home

- Fabulous home cooked meals with a wide variety of choice
- Breakfast tray service – as required
- Wine Service with Dinner
- Private Bar Selection
- Catering for Special Diets

DOMESTIC

- Daily Maid Service
- Bi-weekly Laundry Service
- Dry Cleaning Pick Up Service

SOCIAL

Diverse range of Activities
 External Day Trips
 Activity Schedule available at:
www.Norfolkmanor.ca

HEALTH

- Community Services Coordination
- Health Management Assistance
- Medication Management
- Pain Management Assistance
- In-House Physio

FEATURES

5 LOUNGES

Including a games room, sun room, a **Victorian Room** and Manor Hall complete with wide screen tv and resident bar.

HAIR SALON – in house

Central Dining Room with 24 hr beverage counter

COMPUTER CENTER – located just off the main office and is accessible to all residents or resident families

BEVERAGE COUNTER – located in the dining room it is accessible 24/7, if you are here grab a coffee and make yourself at home – just like you do at Mom’s

BAR & LOUNGE – Manor Hall has a bar where our residents can store their private stock for personal consumption or entertaining and our piano, fire place, big screen TV and high back chairs complete the ensemble.

BREAKFAST TRAY SERVICE – a Continental Breakfast is available to be served in your suite for those who are a little slower off the mark first thing



overlooking Norfolk Street – 2 blocks from Downtown

WINE with DINNER – Norfolk Manor Residents make the wine at URBAN WINERY here in Guelph and it is made available to those who would like a glass with their evening meal – no extra charge.

PICTURES – There are over 300 pictures, plates and wall hangings throughout our home.

OUTSIDE PATIO – Gigantic sails over shadow granite inlaid tables offering a Casual Café atmosphere





Amenities

Community Amenities:

- [Medication Management](#)
- Barber/beauty shop- Outside provider
- Chapel Services – Local denominations
- Gracious dining room
- [Fabulous home cooked meals](#)
- Snack Service
- Dry cleaning pick up service
- Guest rooms (subject to availability)
- Gardens & patio
- BBQ & private patio
- Resident & visitor parking
- Shuffle board & Darts
- Card & game room
- Computer with Internet access
- In-house movies – VHS & DVD
- In-house WIFI access
- Scheduled transportation to planned events
- In-house Bar stocked with your own private selection
- Pop Corn Machine is filled daily to satisfy those cravings.



- **Common areas for socializing**

- Library / Sun Room
- Manor Hall & Bar
- Canadiana Lounge
- Victoria Lounge



ASSISTED LIVING PACKAGE AVAILABLE

Suite Amenities:

- Choice of [5 styles of suites](#) and choice of private or semi-private
- Utilities are included excluding personal AC Unit.
- Wifi is available in the building
- Furnishings can be provided
- Personal laundry services included (basic 1x/wk)
- Spacious bathrooms with grab bars
- Secure locks
- Carpeting
- Window treatments
- Linen & basic housekeeping service
- Thermostat control in unit
- Emergency call system

At Your Service

David Ing Office 519-837-1100
 Cell 519-241-0078
 Email: david @norfolkmanor.ca